|  |  |
| --- | --- |
| Use Case | Request Service |
| Trigger | The user wants to request a service from the garage |
| Pre-condition | The user must be authenticated |
| Main Scenario: |  |
|  | The user signals to the system that they want to request a service from the garage |
|  | The system asks the user to enter their vehicle specifications |
|  | The user enters their vehicle specifications |
|  | The system verifies user vehicle specifications |
|  | The system asks the user to pick from the available services |
|  | The user picks from the available services |
|  | The system asks the user to confirm the chosen service |
|  | The system asks the user to select the date and time for the service |
|  | The user selects the date and time that is convenient for them |
|  | The system verifies the chosen date and time and finalizes the service request |
|  | The system produces a request confirmation and request number for the user |
| Exceptions: |  |
|  |  |

|  |  |
| --- | --- |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

|  |  |
| --- | --- |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |

|  |  |
| --- | --- |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |
|  |  |